

General Description:

The DVR 1800 unit is a solid state, remote programmable, digital recorder that stores audio messages for answer only applications like ACD/UCD, information lines, and night answer. It's simply the ultimate in digital remote downloading.



Features:

- **Flash Memory** – A technological breakthrough gives the DVR 1800 the memory of the future. This new, nonvolatile memory means the recording will never be lost due to loss of power. Flash memory eliminates the need for back-up batteries.
- **Crystal-Clear Sound Quality** – 64 kbps sampling assures the highest quality playback of your on-hold message.
- **Remote** – All program elements, including audio production, volume level and setting of security code can be downloaded remotely from a touch-tone telephone. First time programming can be done at the dealer's facility and the DVR can be sent to the customer's site fully loaded.
- **Verbal Prompting** – A human voice guides users through operation of the on-hold unit. This makes the DVR 1800 the most user-friendly unit available.
- **Adjustable Rings** – The number of rings for 1 to 12 to meet each user's requirements.
- **Call Counter** – The DVR 1800 counts the number of calls it receives. Knowing the number of calls the unit receives gives the business important information. The counter can be reset at any time.
- **Automatic Disconnect** – The DVR disconnects immediately after message completion, or upon premature caller hang up. In either case, the DVR is immediately available to answer the next call.
- **Assured Security** – A personal 5-digit security code guarantees security for the user and programmer.
- **Two Models to Choose From** – DVR 1800 with handset jack gives you the flexibility to record locally from a tape player or the handset jack.
DVRT 1800 with the above features plus a programmable time of day clock to disable call answer during business hours. The clock can be manually disabled at any time with the mode switch.

A Few Uses For the DVR 1800

- **ACD/UCD Groups** – as a greeting or memo announcement
- **Auto Attendants** – as a greeting or memo announcement
- **Information Announcements** – weather conditions, schedules, homework hot lines, after hours message, etc.

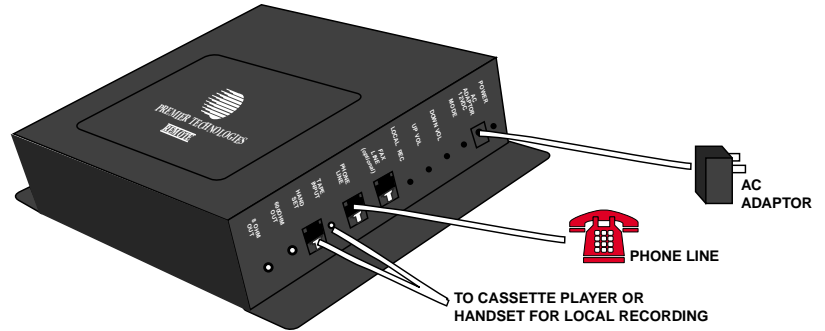
DVR 1800 Series

Remote Digital Announcer

Installation:

1. Connect DVR to the phone line it will be answering. Make sure no other products, such as modems or faxes are connected to this line.

2. Connect AC adapter to a suitable 120 VAC outlet and the other end into the 12VDC jack on the side of the unit.



Technical Specifications

Dimensions:	7.25" H x 7.50" W x 2.0" D
Weight:	4 lbs. (Boxed)
Sampling Rate:	64 kbps (effective 96 kbps)
Recording Times*:	2 minutes to 48 minutes.
Memory Type:	Nonvolatile Flash, unaffected by power interruptions, no matter how long the unit is without power.
Recording Methods:	Remotely from any touch-tone telephone or locally via cassette player or handset.
Verbal Prompting:	Assists with remote loading.
Power:	12V AC adapter, included.
Output Modes:	600 Ohm & 8 Ohm (Note: 8 Ohm output has a 5 watt amplifier.)
Wiring:	2 wire RJ-11 type, included.
Wiring:	AC Ring and Square Wave Ring.
Software:	There is a dealer-definable 5 digit security code to prevent unauthorized entry. Code is held permanently in flash memory.

* model dependent



Warranty

Upon receipt, the manufacturer will repair or replace, at its option, for a period of three years from the date of purchase, any system that proves defective in materials or workmanship. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the use of this product. This limited warranty does not include labor for installation or removal of the unit.

Authorized Dealer